

# Dr. Huff's Retirement - Frequently Asked Questions

## 1. When is Dr. Huff's last day?

Dr. Huff's last day of patient care will be January 31, 2026.

## 2. Would I transition immediately after choosing one of the new providers?

You would remain under Dr. Huff's care through his retirement and transition to another NFIMG provider after January 31, 2026. This will allow for a smooth transition and uninterrupted care.

## 3. What if my plan year ends after Dr. Huff retires?

Upon his retirement, your designated provider will assume your care for the balance of your plan year, ensuring uninterrupted access to your membership benefits. Your renewal date will remain unchanged.

### 4. Is your staff changing?

You will see the same friendly faces you know and trust to welcome you and support your care every step of the way.

## 5. Are there providers at NFIMG who are not changing to a PMP model?

No, all NFIMG providers are transitioning to the Personalized Medicine Practice (PMP) model beginning January 1, 2026.

## 6. How do I transition to one of the other providers?

Just let us know! Our team will help you transition to the provider of your choice — each of whom shares Dr. Huff's patient-centered philosophy and commitment to compassionate, personalized care.

#### 7. How do I choose which provider is best for me?

Each provider has unique strengths and interests. Our team can review your health goals and preferences to help match you with the provider who best fits your needs. You're also welcome to schedule a meet-and-greet to get to know them before deciding.

## 8. Will the other providers' practices be different than your practice?

All NFIMG providers will be following the same Personalized Medicine model. While each clinician brings his or her own approach and personality to patient care, the benefits, access, and membership structure will be the same for everyone.

### 9. Are the membership fees the same?

The membership fees are increasing a small amount for the first time in 16 years, beginning January 1, 2026. However, the new rates will not apply until you renew your membership at the end of your current service year. This means your existing membership and rate will remain unchanged through the remainder of your current term.

## 10. Are the membership benefits the same?

Yes, each provider's Personalized Medicine Practice includes the same comprehensive benefits—extended visits, same-day or next-day appointments, enhanced access, and a strong emphasis on prevention and wellness.

### 11. Will my contract need to be renewed?

Yes, once your current agreement expires, you'll have the opportunity to renew your membership under your new provider for the following service year.

## 12. Can I receive the couple discount if my spouse sees a different provider at NFIMG?

Yes, the couple's discount applies when both partners are members within the Personalized Medicine Practice, even if they see different providers.

#### 13. When can I enroll?

Enrollment opens October 15, 2025, and will remain open until all membership spots are filled. Once capacity is reached, a waiting list will be established.

#### 14. When do I need to decide?

We encourage patients to make their decision as soon as possible to ensure continuity of care and secure their place. Enrollment is limited to maintain the highest level of personalized service.

#### 15. Can I enroll at any time?

Each provider's practice is intentionally limited in size to ensure highly personalized care. Once the membership cap is reached, a waiting list will be established. Every effort will be made to accommodate new patients while maintaining the quality of care existing members expect.

#### 16. How can I enroll?

You can enroll by completing the Patient Agreement, available in the office or on our website.

### 17. What are my payment options?

Payment isn't due until the renewal of your plan year and may be made by check or credit card, either annually or semiannually. Semiannual payments will be automatically charged to the card on file. Our staff is happy to assist with payment arrangements or billing questions.

## 18. What happens if I transfer out of the practice before the end of my membership?

If you choose to transfer care before your membership year ends, a prorated refund will be issued if your annual physical has not yet been completed, as outlined in your membership agreement.

## 19. What happens to my medical records?

Your records remain securely stored at North Fulton Internal Medicine Group. If you continue your care here, there's no need to transfer them elsewhere.

### 20. Can I continue refilling prescriptions through Dr. Huff after retirement?

Prescription management will transition to your new provider once Dr. Huff retires. We recommend establishing care with your selected provider at least one month before January 31, 2026, to ensure uninterrupted medication refills.

## 21. What happens to lab or imaging orders placed by Dr. Huff before he retires?

All active lab and diagnostic orders will remain valid. Results received after his retirement will be reviewed and followed up on by your new provider.

#### 22. What if I need a referral after Dr. Huff retires?

Your new provider or the NFIMG clinical staff will manage any referrals you need. There will be no delay or disruption in care.

## 23. Can I still message Dr. Huff through the patient portal after his retirement?

After January 31, 2026, portal messages directed to Dr. Huff will automatically route to your new provider or our clinical staff for assistance.

### 24. What if I have additional questions or need help deciding?

For additional questions or assistance, please don't hesitate to ask! Our team is always happy to help and looks forward to continuing to care for you with the same warmth and dedication you've come to expect from our practice.

#### Discover our team of dedicated providers

Scan the QR code or visit <u>www.northfultoninternalmedicinegroup.com</u> to learn more about the providers who share Dr. Huff's patient-centered approach to care.

