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October 27, 2025

Over the past year, I have spent a great deal of time reflecting on how much I love being a physician—your physician. Caring for patients has never been just a profession; it's a calling that brings me deep purpose and joy. I am profoundly grateful for the trust you've placed in me and for the meaningful relationships we've built.

As many of you know, I've never been a doctor who rushes through visits or focuses on patient counts. My goal has always been to give each patient the time, attention, and compassion they deserve. Yet the realities of today's healthcare system have made it increasingly difficult to practice medicine in that way.

After careful consideration, our practice has made the decision to transition to a Personalized Medicine Practice (PMP) model beginning January 1, 2026. This change will allow us to focus on what matters most—building lasting relationships, spending more time with each of you, and providing truly individualized care. It will also mean greater availability, longer visits, and a stronger emphasis on prevention and wellness.

Included with this letter are the Highlights and Details of our Personalized Medicine Practice, Frequently Asked Questions, and the Membership Agreement. We understand this change may not be the right fit for everyone and will support your decision either way. We'll continue to provide traditional care through December 31, 2025, and if you decide not to join, our team will gladly assist you in transferring your medical records to the provider of your choice.

I am deeply grateful for the trust you have placed in me and look forward to continuing our journey together with a more personalized and meaningful approach to your care.

Sincerely,

Tiffany Edwards Madison, MD